



ZEROEYES MOBILE APP INSTALLATION GUIDE

V2.0



ZEROEYES

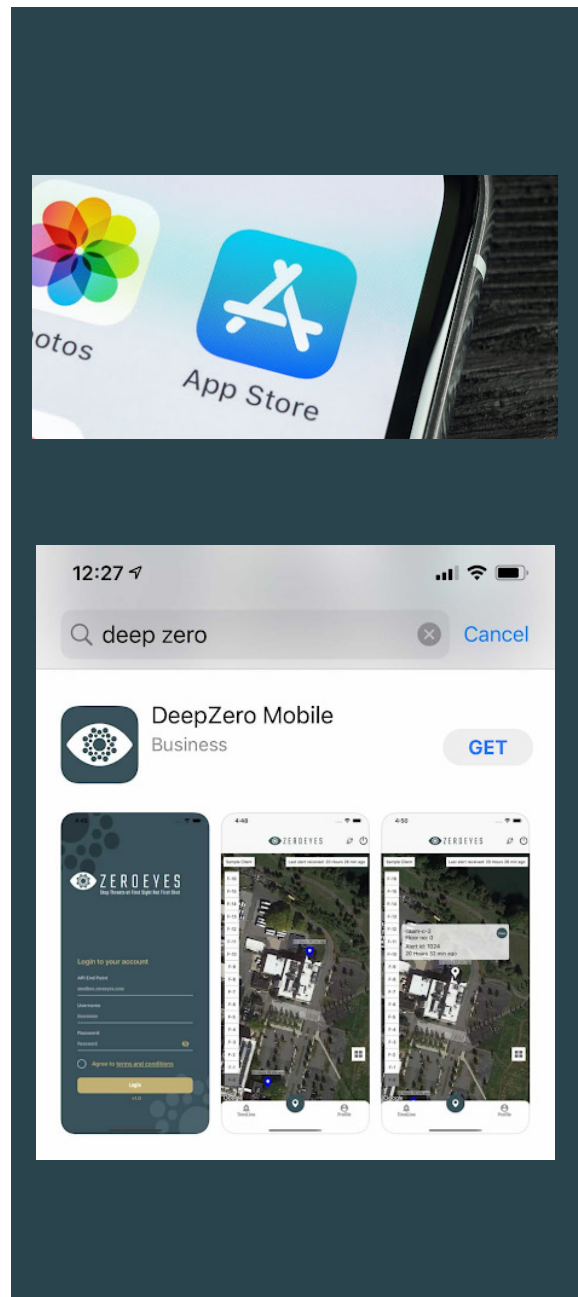
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MOBILE APP GUIDE

Downloading & Installing the App

Apple iOS Devices

1. Open the **"App Store"** application on your Apple device.
2. In the search bar, type in **"DeepZero Mobile."**
3. Hit **"Search."**
4. Find the ZeroEyes Mobile app and tap **"Get."**
5. The app will install on your device.



Downloading & Installing the App Android Devices

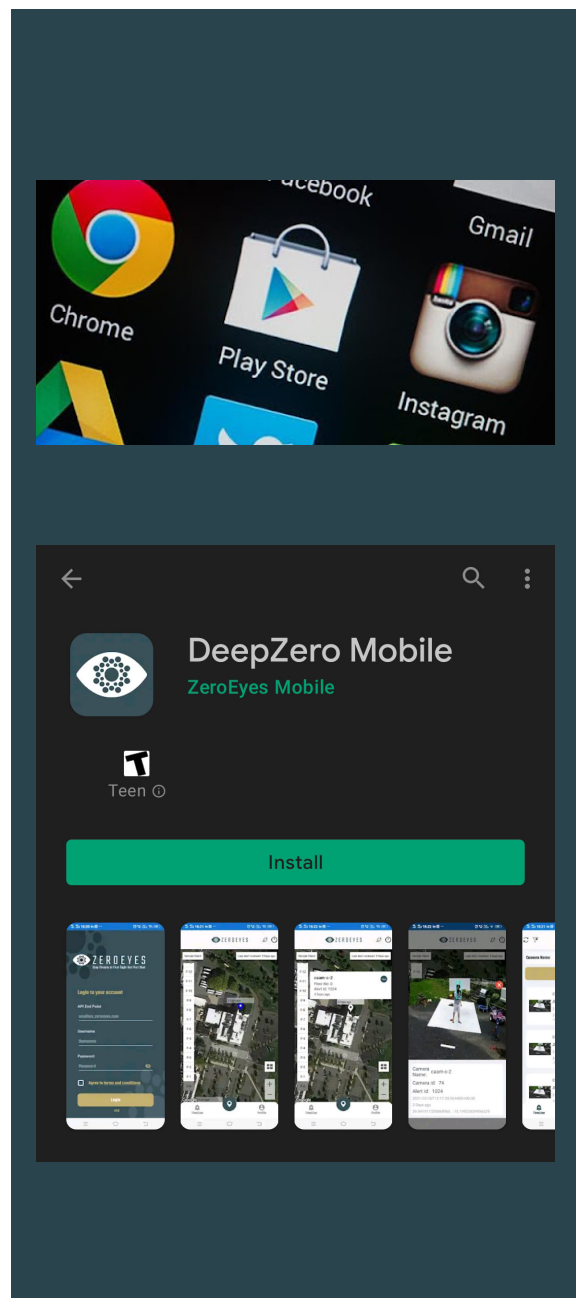
1. Open the "**Google Play Store**" application on your Android device.

2. In the search bar, type in "**DeepZero Mobile.**"

3. Hit "**Search.**"

4. Find the ZeroEyes Mobile app and tap "**Install.**"

5. The app will install on your device.



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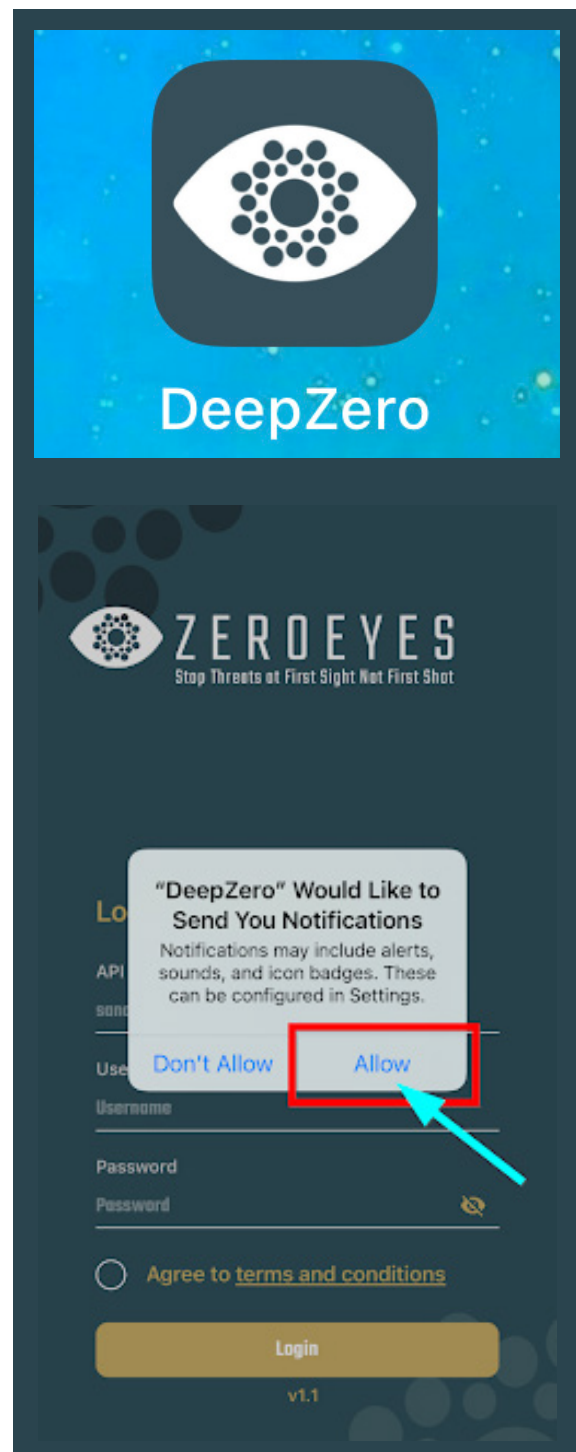
Logging in to the ZeroEyes Mobile App

iOS & Android Devices

Images used for this section will come from an iOS device. However, the steps are the same for any smart device with the application installed.

1. Open the **DeepZero™ Mobile** app from your device by tapping the icon. The app will open.

2. When logging into the app for the first time on **iOS**, the app will ask if you want to receive notification from this app. Tap on **“Allow.”**

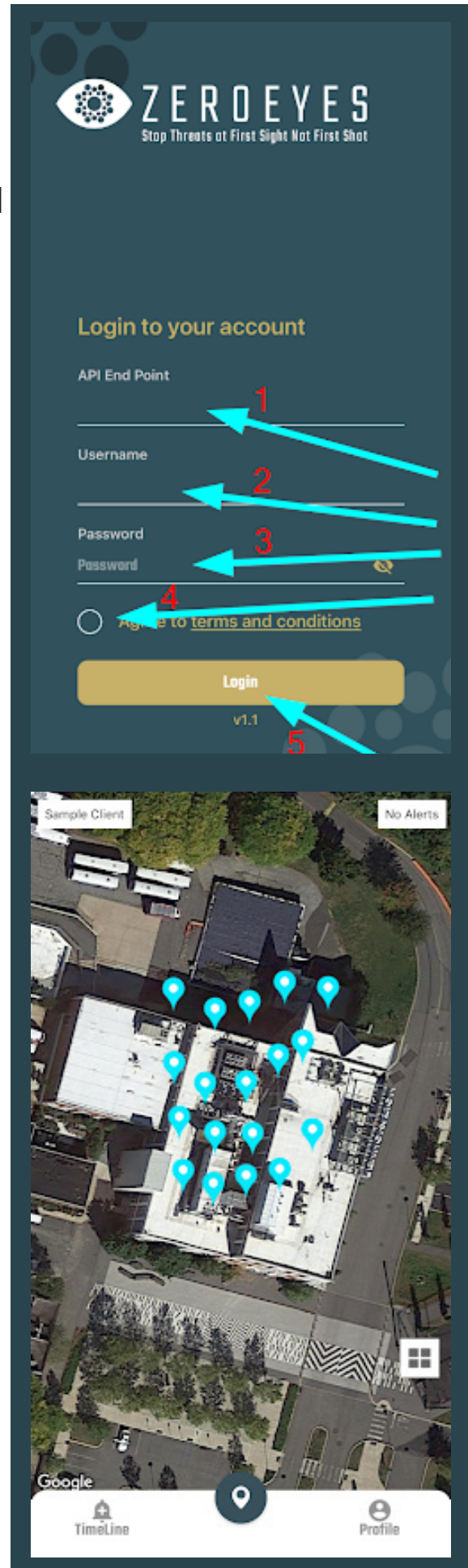


4. The home screen of the app will ask for login credentials. Fill out your login credentials associated with your location — the API End Point will be provided to you by your ZeroEyes POC.

5. Tap the Login button to log in to your account.

6. Once you are logged in, you will be presented with a satellite overhead view of your location.

7. You are now fully logged into the app and will receive alerts if any are dispatched.

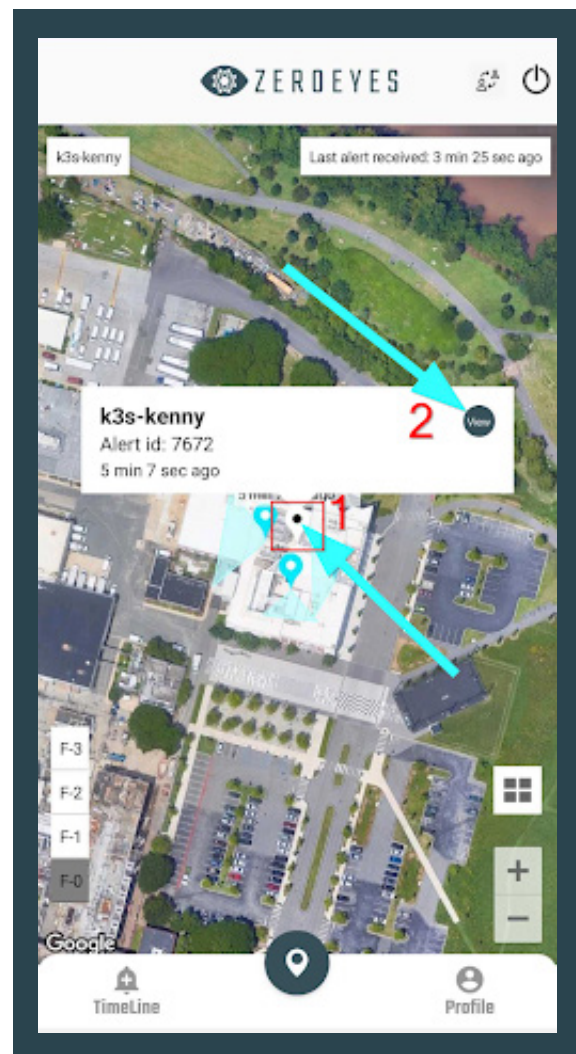


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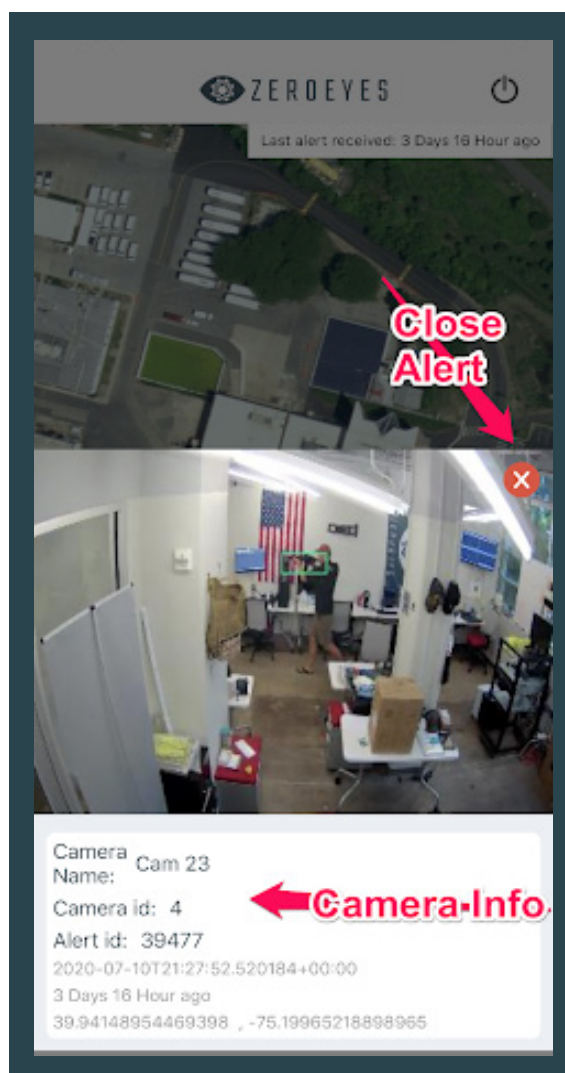
Receiving Alerts and Viewing Gun Detections

1. Once fully logged into the mobile app, any alerts dispatched through the **ZeroEyes** system will show up here.
2. Your mobile device will send a **notification** saying an alert has been dispatched and can be viewed in the mobile app.
3. If an alert has been dispatched. There will be a **“Pin Drop Icon”** above the camera location where the alert was detected.



4. These alerts can be opened on the app by tapping any of the **“Pin Drop Icons”** and then hitting the **“VIEW”** button.

5. Once the alert has been **opened**, all information about that alert is **listed**.



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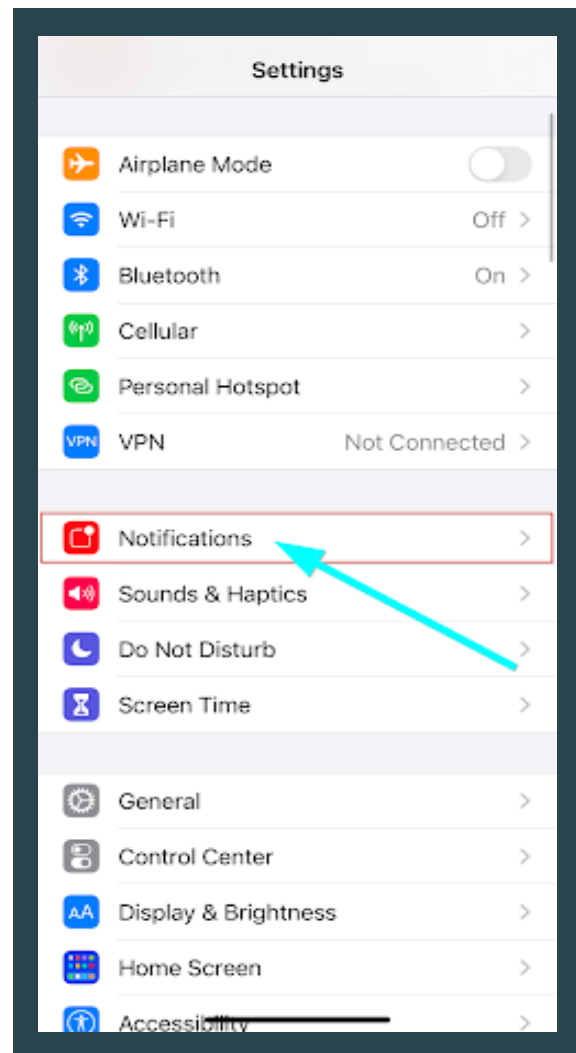
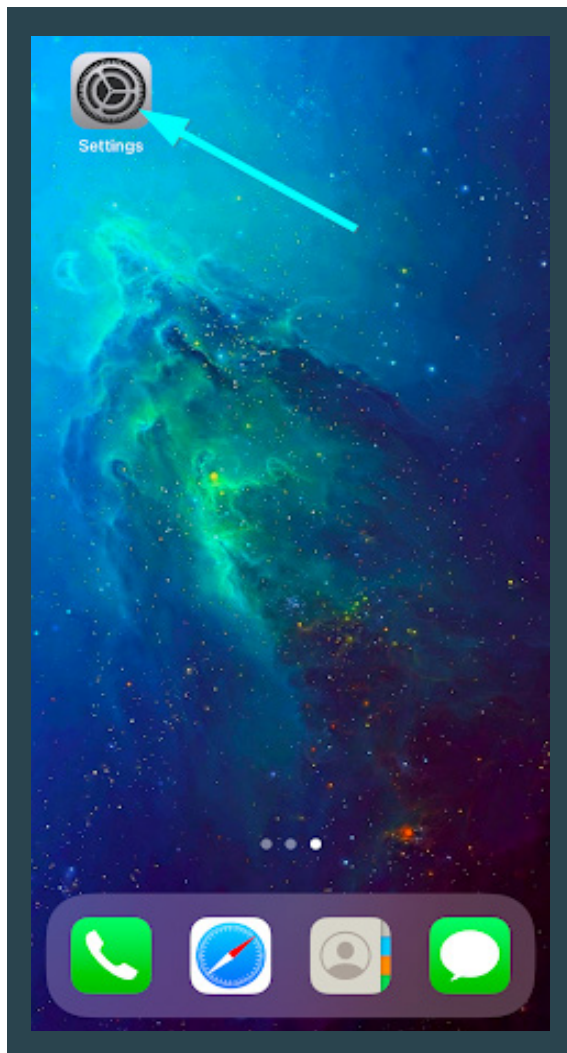
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Enabling Notifications for the DeepZero™ App

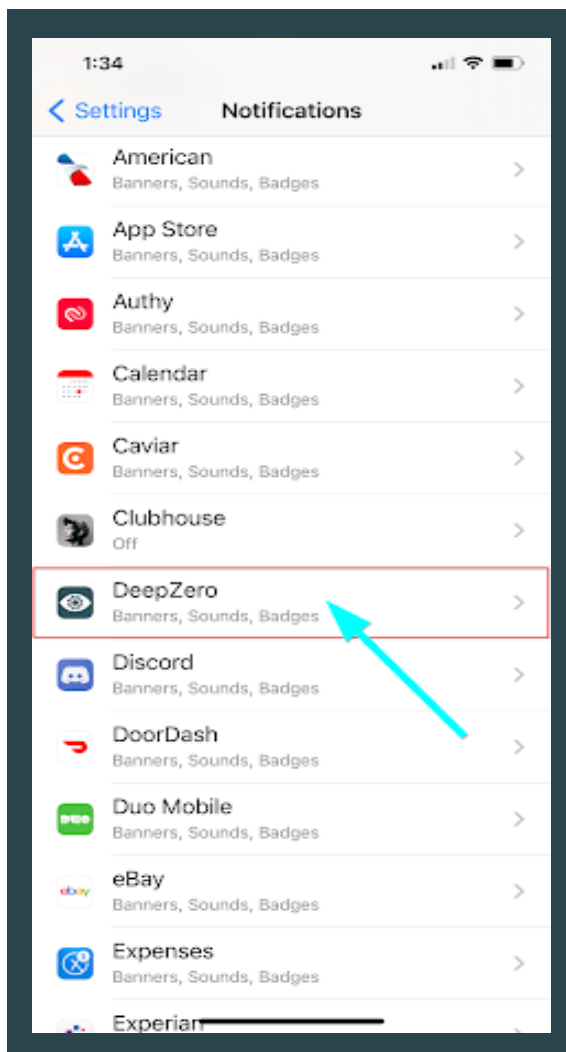
iOS Devices

1. Navigate to the iPhone “**Settings**” menu.

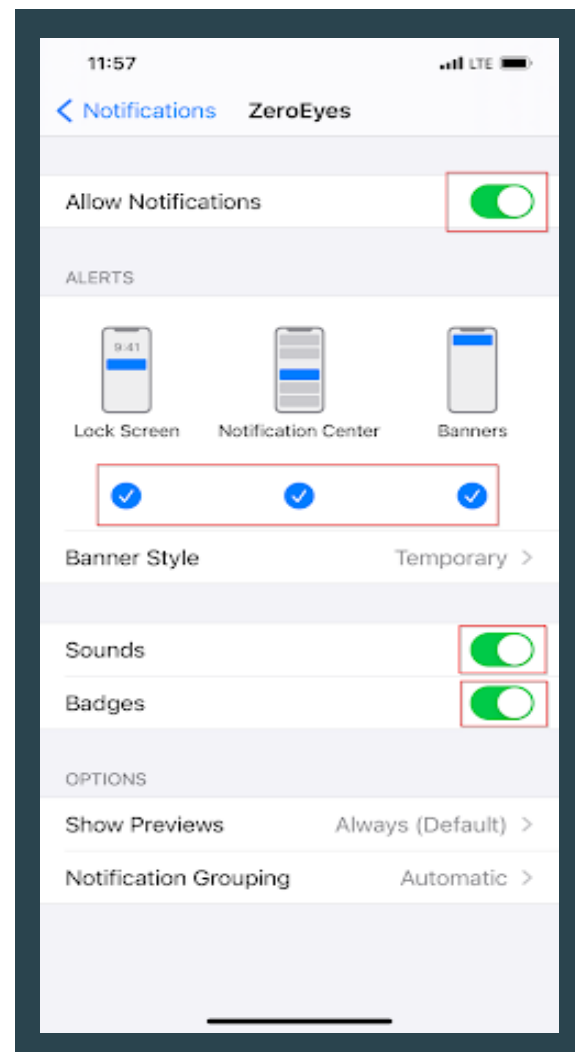
2. After opening the Settings menu, tap “**Notifications.**”



3. Scroll down, find the **“DeepZero” App** and select it.



4. Make sure the settings are the **same as in the image below** to allow all alerts.



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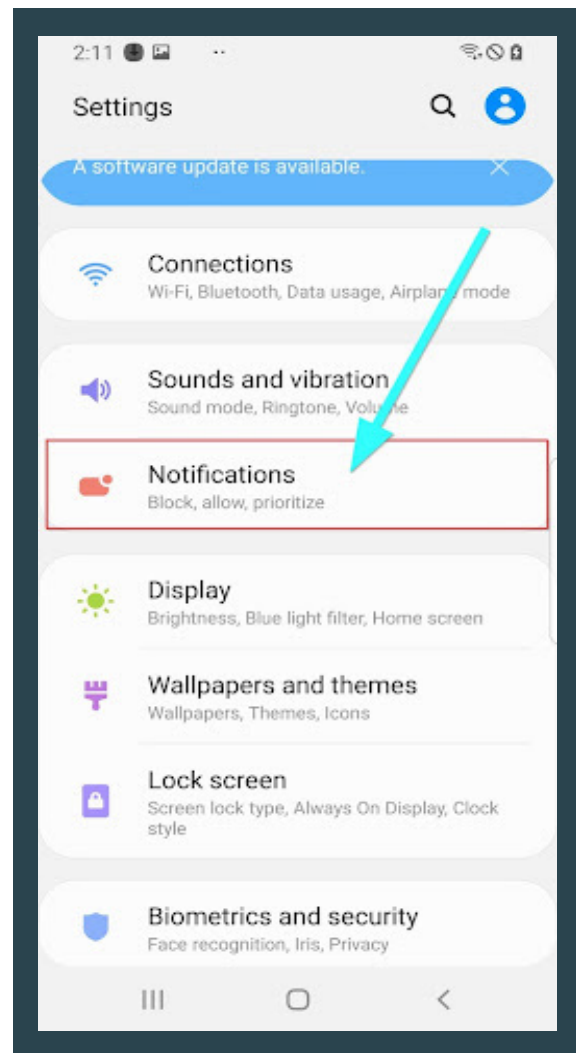
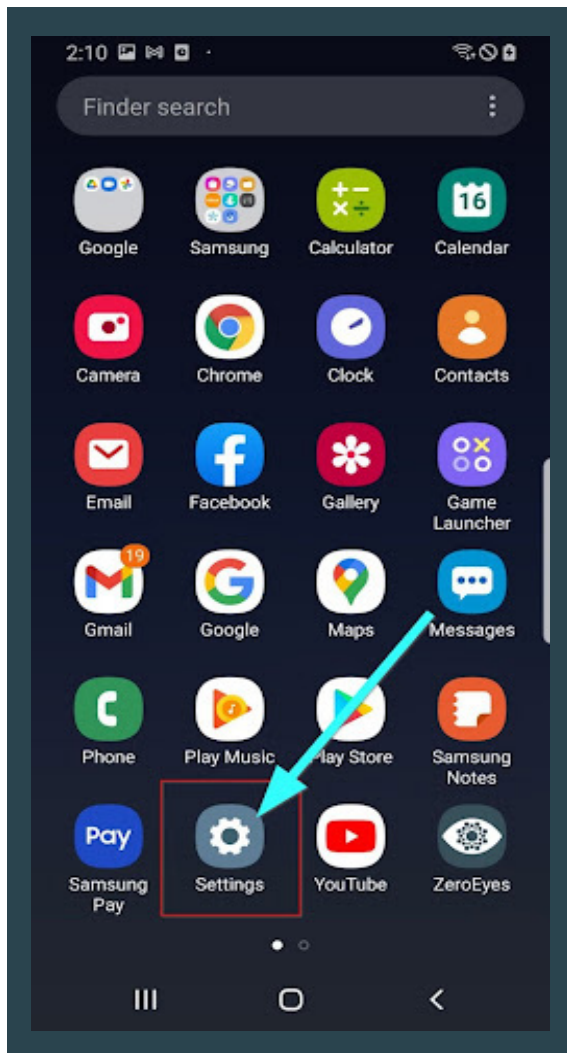
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Enabling Notifications for the DeepZero™ App

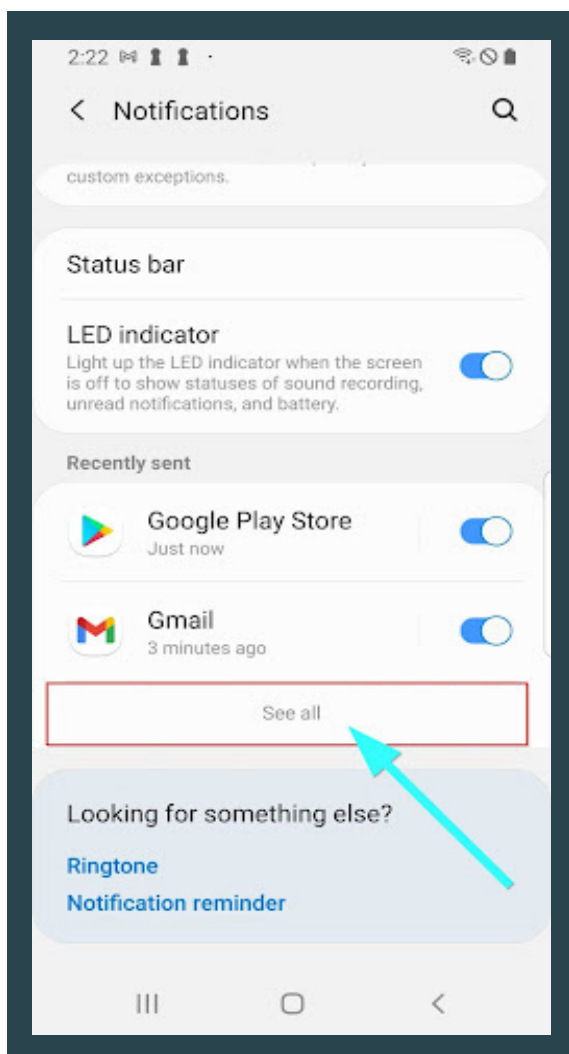
Android Devices

1. Navigate to the Android “**Settings**” menu.

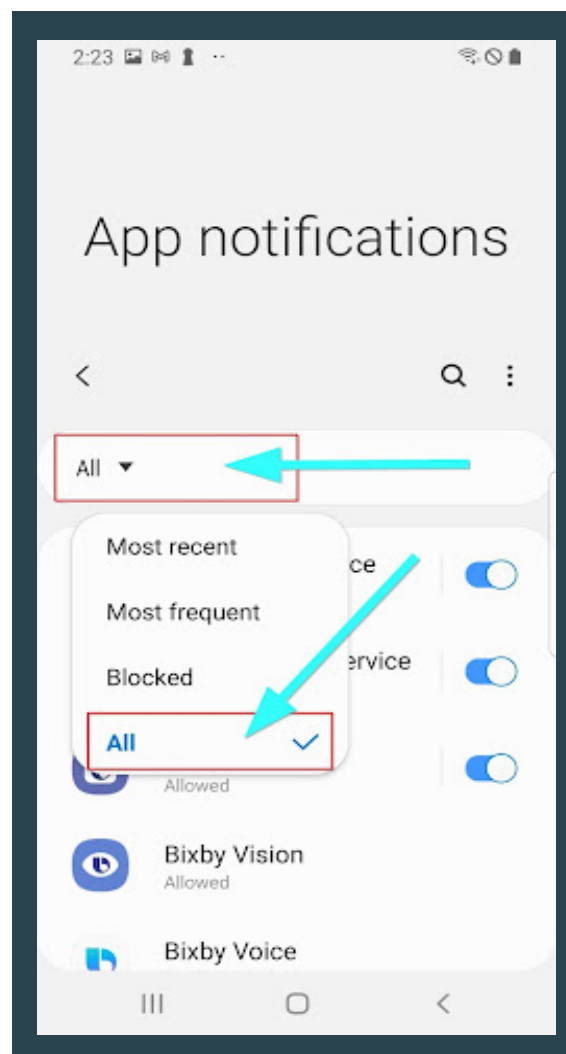
2. After opening the Settings menu, tap “**Notifications.**”



3. Click on the drop-down to see **“See All”** applications on the phone.



4. Click on the top drop-down menu and select **“All.”**



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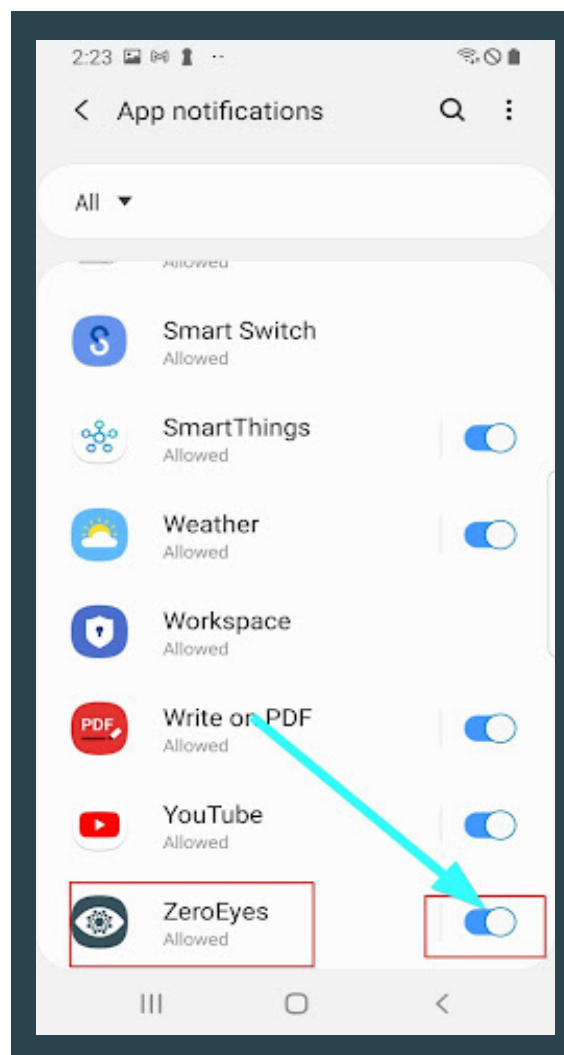
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Enabling Notifications for the DeepZero™ App

Android Devices

5. On the next menu, scroll to the ZeroEyes App and “**Enable**” notifications.

6. Your ZeroEyes DeepZero™ App notifications are enabled.





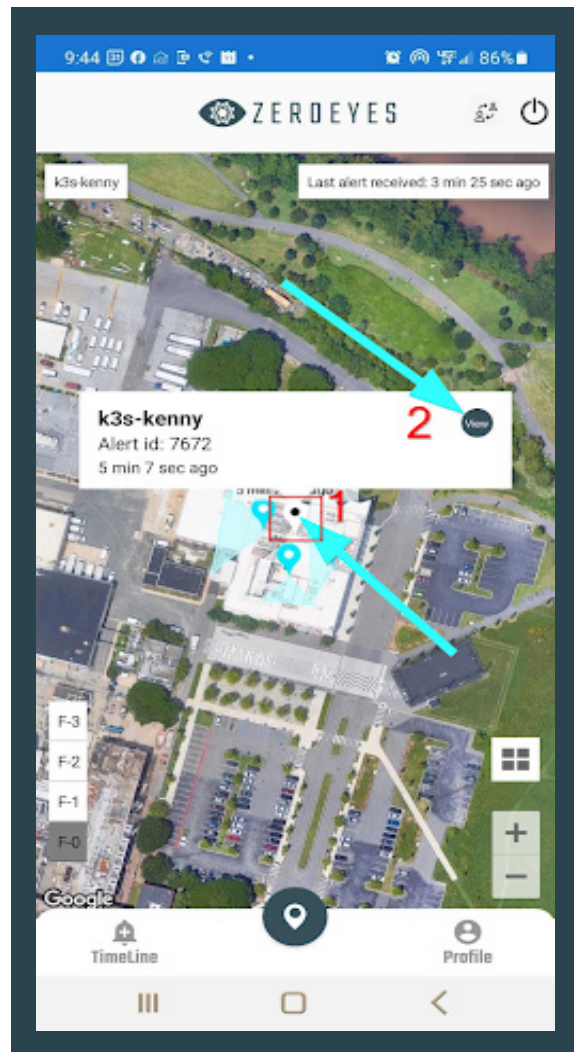
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GUN DETECTION RESPONSE

In the event that a gun is detected by our ZeroEyes DeepZero™ AI Software, the following will occur:

1. The **ZeroEyes Operations Center (ZOC)** will **dispatch the alert to the client's personal devices**, signaling the need for a response.

- *This will be through our Mobile App, SMS, and/or email. The personnel to receive this notification are determined during the Sales-Client SaaS agreement and our on-site installation team will confirm during implementation. Personnel can be added or removed from our platform after the installation, as well as, In Accordance With (IAW) the client/contractor agreement.*



SCAN ME

Scan to add the ZeroEyes Operations Center contact info to your mobile device.

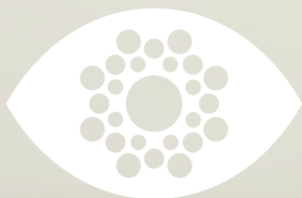
2. The ZOC will call the primary **Security Point of Contact** on the client site to verify that the alert was received. This call is primarily meant to ensure that personnel have received the information.

- *In the event of a malfunction with our platform, our ZOC personnel are prepared to provide real-time information via phone to on-site personnel in order to respond. Our 24/7 Operations Center is staffed by former military veterans who provide updates in real-time.*

3. The ZOC will ensure local law enforcement personnel are notified immediately by routing directly to the Public Service Answering Point (PSAP) of the client site.

4. The ZOC will continue to dispatch real-time gun detections to personnel as a gun continues to be detected.





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